

By hereby we certify that MAPA PLUS has contracted with MAPFRE ESPAÑA S.A., the policy number 698-72, covering in the territorial scope of WORLDWIDE, whose coverages are:

#### PERSONAL ASSISTANCE COVERAGE

- 1 TRANSFER OR MEDICAL REPATRIATION, IN THE EVENT OF ILLNESS OR ACCIDENT SUFFERED BY THE INSURED ON A TRIP
- 2 TRANSFER OR REPATRIATION OF INSURED PERSONS ACCOMPANYING THE INSURED WHO SUFFERS AN ILLNESS OR ACCIDENT
- 3 MEDICAL ASSISTANCE FOR ILLNESS OR ACCIDENT BEFALLING THE INSURED WHILE TRAVELLING OUTSIDE THEIR HABITUAL COUNTRY OF RESIDENCE - OUTSIDE THEIR HABITUAL COUNTRY OF RESIDENCE (LIMIT 100000 EUROS)
- 4 TRANSFER OR REPATRIATION OF DEATH INSURED
- 5 TRANSPORTATION FOR ACCOMPANYING THE INSURED WHILE HOSPITALISED - DUE INSURED'S HOSPITALISATION, DUE TO AN ACCIDENT OR ILLNESS COVERED BY THE POLICY, SHOULD BE FORECAST TO LAST OVER FIVE DAYS - DUE INSURED'S DEATH
- 6 ACCOMMODATION FOR A PERSON TO ACCOMPANY THE INSURED - UP TO 60 EUR/DAY - MAXIMUM OF 10 DAYS - DUE THE ILLNESS OR ACCIDENT OF THE INSURED - DUE INSURED'S DEATH (LIMIT 600 EUROS)
- 7 EXTENSION OF THE INSURED'S STAY AS A RESULT OF ILLNESS OR ACCIDENT - UP TO 60 EUR/DAY - MAXIMUM OF 10 DAYS (LIMIT 600 EUROS)
- 8 URGENT RETURN OF THE INSURED DUE TO THE DEATH OF A RELATIVE - UP TO SECOND GRADE
- 9 TRANSMISSION OF URGENT MESSAGES

#### TRAVEL DELAY COVERAGE

- 10 DELAY IN THE DEPARTURE OF THE AERIAL MEANS OF TRANSPORT (LIMIT 160 EUROS)

#### LUGGAGE COVERAGE

- 11 INDEMNITY FOR THE DEFINITIVE LOSS, ROBBERY OR EXTERNAL DAMAGE OF LUGGAGE CHECKED-IN FOR A FLIGHT - FINAL SETTLEMENT LETTER FROM THE AIRLINE COMPANY CERTIFYING THE DEFINITIVE LOSS OF THE LUGGAGE CHECKED-IN FOR A FLIGHT - PER EXTERNAL DAMAGE TO THE LUGGAGE CHECKED-IN FOR A FLIGHT - LIMIT 60 EUR - FOR THE DEFINITIVE LOSS OR ROBBERY OF LUGGAGE CHECKED-IN FOR A FLIGHT (LIMIT 300 EUROS)
- 12 LOCATION AND FORWARDING OF LUGGAGE AND PERSONAL BELONGINGS

#### PERSONAL ACCIDENT COVERAGE

- 13 INDEMNITY FOR THE ACCIDENTAL DEATH OF THE INSURED WHILE TRAVELLING ON A PUBLIC MEANS OF TRANSPORT (LIMIT 30000 EUROS)
- 14 INDEMNITY FOR THE PERMANENT DISABLEMENT OF THE INSURED WHILE TRAVELLING ON A PUBLIC MEANS OF TRANSPORT (LIMIT 30000 EUROS)

In case of an occurrence of a claim covered by the accidents coverage of the policy, the maximum amount guaranteed as compensation is 3000000 euros

#### CLAUSULAS ESPECIALES

By contracting your Travel Assistance policy during the course of the same, the Insured of the policy have access to Savia, a digital health service, offered and managed by our partner Savia (SALUD DIGITAL MAPFRE, S.A.), where can consult your medical questions during the travel:

\* 24-hour chat with a doctor: you can talk to a doctor without waiting, no matter the time, no matter where from anywhere in the world.

\* Video-consultation: the consultation you need without traveling or waiting rooms. Speak directly and



without you wait with the medical team of a hospital, who will attend you 24 hours a day, 7 days a week.

\* Service "your doctor calls you" in 15 minutes from anywhere in the world.

\* And many other services available in the Savia app.

In order to provide this service, we will communicate your data to SALUD DIGITAL MAPFRE (Savia), as indicated in the additional data protection information, with the aim that Savia can contact you by email with instructions how to activate the service.

To have the right for the benefits derived from this policy, it will be necessary to call to the following numbers: 915 811 823 / 900 814 400 from Spain or +34 915 811 823 if your are outside Spain, WhatsApp: +34 683 189 527.

These phones will be operational every day of the year and 24 hours.

Applies general conditions model 520100SGGEN0109 which will take precedence in case of discrepancy, and are available at MAPFRE ESPAÑA S.A. address.

Consejero Delegado MAPFRE ESPAÑA

MAPFRE ESPAÑA